ADOBE® CREATIVE SUITE® 3

Support for Mac OS X Leopard

This document covers these Adobe products:
- **Adobe Acrobat® 8.1.1 Professional and Adobe Reader® 8.1.1**
- **Adobe After Effects® CS3 Professional**
- **Adobe Bridge CS3**
- **Adobe Contribute® CS3**
- **Adobe Creative Suite® 3 (all editions)**
- **Adobe Device Central CS3**
- **Adobe Dreamweaver® CS3**
- **Adobe Encore® CS3**
- **Adobe Fireworks® CS3**
- **Adobe Flash® CS3 Professional**
- **Adobe Flash Player 9**
- **Adobe GoLive® 9**
- **Adobe Illustrator® CS3**
- **Adobe InCopy® CS3**
- **Adobe InDesign® CS3**
- **Adobe Photoshop® CS3 and Photoshop CS3 Extended**
- **Adobe Photoshop Elements 4.0**
- **Adobe Photoshop Lightroom™**
- **Adobe Premiere® Pro CS3**
- **Adobe Soundbooth™ CS3**
- **Adobe Stock Photos**
- **Adobe Version Cue® CS3**
- **Older versions of Adobe creative software, including Adobe Creative Suite 2 and Macromedia Studio 8**

Q. **Is Mac OS X Leopard (v10.5) important to Creative Suite 3 customers?**

A. Yes, Mac OS X Leopard—the latest version of Apple's operating system—delivers an elegant, productive new computing experience for creative professionals. Adobe and Apple have been collaborating closely for months to ensure that Adobe Creative Suite® 3 applications can run smoothly and reliably on Mac OS X Leopard. We are proud to support this impressive new operating system, and to ensure that our creative customers can take full advantage of the performance and value of using Creative Suite 3 applications and Mac OS X Leopard on Intel-based and PowerPC Macs.

Q. **Are Adobe Creative Suite 3 applications compatible with Mac OS X Leopard (v10.5)? If some are not fully compatible today, when will they be compatible?**

A. Thanks to close collaboration between Adobe and Apple, most of the CS3 applications and associated technologies, such as Adobe Bridge CS3, Version Cue CS3, and Device Central CS3, are compatible with Mac OS X Leopard without requiring additional updates. However, the following CS3 applications will require updates for full compatibility with Leopard: Adobe Acrobat 8 Professional and our professional video applications, including Adobe Premiere Pro CS3, After Effects CS3 Professional, Encore CS3, and Soundbooth CS3. We expect to publish free Leopard compatibility updates for the video applications in December 2007 and for Acrobat 8 Professional and Adobe Reader 8 in January 2008. For a complete overview of compatibility between Adobe creative applications and Mac OS X Leopard, see the chart on page 2 of this FAQ.

Q. **Will older versions of Adobe creative software—such as Creative Suite 2 and Macromedia Studio 8 software—support Mac OS X Leopard?**

A. While older Adobe applications may install and run on Mac OS X Leopard, they were designed, tested, and released to the public several years before this new operating system became available. You may, therefore, experience a variety of installation, stability, and reliability issues for which there is no resolution. Older versions of our creative software will not be updated to support Mac OS X Leopard. For a complete overview of compatibility between Adobe creative applications and Mac OS X Leopard, see the chart on page 2.

Q. **Will Adobe continue to test CS3 applications on Mac OS X Leopard?**

A. Yes. Adobe sets high standards of quality, stability, and reliability for our professional creative products, and we have worked closely with Apple to test Creative Suite 3 applications on both pre-release versions and the final shipping version of Mac OS X Leopard. While this testing showed that most CS3 applications perform well on Leopard (and that others run well but need updates for a few identified issues), we recognize that other issues may unexpectedly arise on any new operating system. We plan to continue testing and to monitor user experience closely to address any such issues. If you encounter any issues, please report them by going to *www.adobe.com/misc/bugreport.html* and clicking Report A Bug. Please note that we don't respond to submissions, but we do review them closely with the appropriate CS3 product teams.

Q. **Which CS3 applications will need patches to be compatible with Mac OS X Leopard?**

A. The following table summarizes compatibility between Adobe creative applications and Mac OS X Leopard. It notes which CS3 applications require updates for full Leopard compatibility and when Adobe expects to release those free updates.

At A Glance: Mac OS X Leopard Compatibility				
ADOBE APPLICATION	**COMPATIBLE WITH** *Mac OS X Leopard*	**REQUIRES UPDATE** *For Mac OS X Leopard*	**NOTES ABOUT** *Compatibility*	**NOT DESIGNED** *For Mac OS X Leopard*
Creative Suite 3 Design Premium		✔	Requires update to Acrobat 8.1.2 Professional for full compatibility. Expected to be available in late January 2008.	
Creative Suite 3 Design Standard		✔	Requires update to Acrobat 8.1.2 Professional for full compatibility. Expected to be available in late January 2008.	
Creative Suite 3 Web Premium		✔	Requires update to Acrobat 8.1.2 Professional for full compatibility. Expected to be available in late January 2008.	
Creative Suite 3 Web Standard	✔			
Creative Suite 3 Production Premium		✔	Requires updates to Adobe Premiere Pro CS3, After Effects CS3 Professional, Encore CS3, and Soundbooth CS3. Expected to be available in December 2007.	
Creative Suite 3 Master Collection		✔	Requires updates to Adobe Premiere Pro CS3, After Effects CS3 Professional, Encore CS3, and Soundbooth CS3, expected to be available in December 2007. Also requires update to Acrobat 8.1.2 Professional, expected in late January 2008.	
Acrobat 8.1.1 Professional		✔	Requires update to 8.1.2 for full compatibility. Expected to be available in English, French, German, and Japanese in late January 2008. Additional languages expected shortly thereafter.	
Adobe Reader 8.1.1		✔	Requires Adobe Reader 8.1.2 for full compatibility. Expected to be available in late January 2008.	
After Effects CS3 Professional		✔	Expected to be available in December 2007.	
Contribute CS3	✔			
Dreamweaver CS3	✔			
Encore CS3		✔	Expected to be available in December 2007.	
Fireworks CS3	✔			
Flash CS3 Professional	✔			
Flash Player 9	✔			
GoLive 9	✔			
Illustrator CS3	✔			
InCopy CS3	✔			
InDesign CS3	✔			
Photoshop CS3	✔			
Photoshop CS3 Extended	✔			
Photoshop Lightroom		✔	Photoshop Lightroom 1.2 is not fully certified for Mac OS X Leopard, but future updates will address areas of Leopard compatibility	
Adobe Premiere Pro CS3		✔	Expected to be available in December 2007.	
Soundbooth CS3		✔	Expected to be available in December 2007.	
Bridge CS3	✔			
Version Cue CS3	✔			
Device Central CS3	✔			
Acrobat Connect (Start Meeting)	✔			
Creative Suite 2			Likely to encounter issues for which there is no resolution.	✔
Studio 8			Likely to encounter issues for which there is no resolution.	✔
Acrobat 7.0 and earlier			Likely to encounter issues for which there is no resolution.	✔

At A Glance: Mac OS X Leopard Compatibility				
ADOBE APPLICATION	**COMPATIBLE WITH** Mac OS X Leopard	**REQUIRES UPDATE** For Mac OS X Leopard	**NOTES ABOUT** Compatibility	**NOT DESIGNED** For Mac OS X Leopard
Adobe Reader 7.0 and earlier			Likely to encounter issues for which there is no resolution.	✔
After Effects 7 Professional and Standard (and earlier versions)			Likely to encounter issues for which there is no resolution.	✔
Contribute 4 and earlier			Likely to encounter issues for which there is no resolution.	✔
Dreamweaver 8 and earlier			Likely to encounter issues for which there is no resolution.	✔
Fireworks 8 and earlier			Likely to encounter issues for which there is no resolution.	✔
Flash Professional or Basic 8 and earlier			Likely to encounter issues for which there is no resolution.	✔
FreeHand® MX and earlier			Adobe previously announced that it does not plan to develop or deliver any new versions of FreeHand, nor has FreeHand been updated in more than four years. We do not recommend trying to install or use FreeHand on Mac OS X Leopard.	✔
GoLive CS2 and earlier			Likely to encounter issues for which there is no resolution.	✔
Illustrator CS2 and earlier			Likely to encounter issues for which there is no resolution.	✔
InCopy CS2 and earlier			Likely to encounter issues for which there is no resolution.	✔
InDesign CS2 and earlier			Likely to encounter issues for which there is no resolution.	✔
Photoshop CS2 and earlier			Likely to encounter issues for which there is no resolution.	✔
Photoshop Elements 4.0 and earlier			Likely to encounter issues for which there is no resolution.	✔
PageMaker® 7.x and earlier			Adobe previously announced that it does not plan to develop or deliver any new versions of PageMaker, nor has PageMaker been updated in more than five years. We do not recommend trying to install or use PageMaker on Mac OS X Leopard.	✔

Q. How do I get and install any required updates for Mac OS X Leopard compatibility?

A. Any required updates will be available through the Adobe Updater, a utility that's installed with Adobe products and manages the download and installation of updates for you. As long as the automated notification feature in Adobe Updater is turned on, you will be alerted automatically when the updates are available. You can then follow the onscreen directions to download and install the updates.

Alternatively, you can open a CS3 application that requires an update, choose Help > Updates to open the Adobe Updater, check all of the updates you want, and click Download and Install Updates. (See the chart in the previous question for an overview of CS3 applications that require an update and the expected availability.) You can also visit *www.adobe.com/support/ downloads* to monitor when updates are posted and then download and install the updates for each relevant CS3 application.

Q. Will required updates be available in all of the languages in which the relevant CS3 applications ship?

A. We expect to release multi-lingual versions of the Leopard compatibility updates for Adobe Premiere Pro CS3, After Effects CS3 Professional, Encore CS3, and Soundbooth CS3. That means that English, French, German, Italian, Japanese, and Spanish versions are all expected in December 2007. In January 2008, we expect to release the update to Acrobat 8.1.2 Professional in English, French, German, and Japanese. Additional language versions are expected shortly after that for Acrobat 8.1.2 Professional.

Q. I am a volume licensing customer. How do I get updates for my CS3 applications?

A. Technically, you can use the Adobe Updater (choose Help > Updates) to download and install updates for CS3 applications purchased through volume licensing. However, we recommend following any in-house rules you have for managing these types of updates. You may want to contact the IT or technical person who manages your licenses for information about your corporate policies on updating software. Information about how to silently push installations of CS3 updates is available at *www.adobe.com/go/kb402145.*

Q. How does Adobe decide whether an edition of Creative Suite 3, such as Design Premium or Production Premium, is compatible with Mac OS X Leopard?

A. We consider an edition of Creative Suite 3, such as Design Premium, Web Premium, Production Premium, or Master Collection, fully compatible with Leopard when all of the components of that edition are compatible. For example, CS3 Design Premium, CS3 Design Standard, and CS3 Web Premium will require updates to Acrobat 8.1.2 Professional for full compatibility with Mac OS X Leopard. (Please note that all of the other components of these CS3 editions are fully compatible with Leopard, and Acrobat 8.1.1 performs well but with a few issues we want to fix.) CS3 Production Premium requires updates to Adobe Premiere Pro CS3, After Effects CS3 Professional, Encore CS3, and Soundbooth CS3. CS3 Master Collection requires updates to all of the video applications, as well as to Acrobat 8 Professional.

Q. Does Adobe recommend running Design Premium, Design Standard, and Web Premium on Mac OS X Leopard before the update to Acrobat 8.1.1 Professional is available?

A. Yes, our testing shows that the overall experience on Mac OS X Leopard is stable and reliable and that customers will get more from running these leading Creative Suite 3 editions on Leopard than not. At this time, the only component of these CS3 editions that requires an update is Acrobat 8 Professional to address a few specific issues. That update is expected to be available in January 2008. For more information about issues running Acrobat 8.1.1 Professional on Leopard, please visit *www.adobe.com/go/support* and search the online knowledgebase.

Q. Does Adobe recommend running Production Premium or Master Collection before its updates are available?

A. Yes, we are comfortable recommending this. Our testing revealed a few issues in specific workflows when running the video professional applications on Mac OS X Leopard. Many video professionals would not encounter these issues on a day-to-day basis, but we want to provide updates in December 2007 to address these issues and meet our standards of quality. You can evaluate the issues by visiting *www.adobe.com/go/support* and searching the online knowledgebase for more information. Master Collection requires updates to both the professional video applications and Acrobat 8 Professional. Our recommendations for our other CS3 editions also apply to Master Collection.

Q. Are the trial versions of CS3 applications fully compatible with Mac OS X Leopard?

A. If a full version of a product is compatible with Mac OS X Leopard, then the trial version is compatible with it too. If the full version requires an update for full compatibility, then the trial version is not fully compatible without that update. When you run any of the design or web applications in trial mode, including Design Premium, Design Standard, Web Premium, and Web Standard, you can install updates to them. Unfortunately, you cannot install updates to the professional video applications in trial mode. You must first convert the trial versions of the video applications to unrestricted versions by entering a serial number (available with purchase). However, even without full compatibility with Mac OS X Leopard, you should be able to evaluate our professional video applications on this new operating system with minimal issues. For more information about issues you may encounter, visit *www.adobe.com/go/support* and search the online knowledgebase.

Here is an overview of CS3 trial versions and their compatibility with Mac OS X Leopard:

Trial Versions: Mac OS X Leopard Compatibility			
TRIAL VERSION	**COMPATIBLE WITH** Mac OS X Leopard	**NOT FULLY COMPATIBLE** With Mac OS X Leopard	**NOTES ABOUT** *Compatibility*
Creative Suite 3 Design Premium		✔	Requires update to Acrobat 8.1.2 Professional for full compatibility. Expected to be available in late January 2008. Can update trial.
Creative Suite 3 Design Standard		✔	Requires update to Acrobat 8.1.2 Professional for full compatibility. Expected to be available in late January 2008. Can update trial.
Creative Suite 3 Web Premium		✔	Requires update to Acrobat 8.1.2 Professional for full compatibility. Expected to be available in late January 2008. Can update trial.
Creative Suite 3 Web Standard	✔		
Creative Suite 3 Production Premium		✔	Not possible to update in trial mode. Can update for full Leopard compatibility after you convert from trial to unrestricted usage.
Creative Suite 3 Master Collection		✔	Can update to Acrobat 8.1.2 Professional in late January 2008. Cannot update the professional video applications until you convert from trial to unrestricted usage.
Acrobat 8.1.1 Professional		✔	Standalone trial version not available on Mac OS. Can update Acrobat in Design Premium, Design Standard, Web Premium, and Master Collection when in trial mode. Update expected in late January 2008.
After Effects CS3 Professional		✔	Not possible to update in trial mode. Can update for full Leopard compatibility after you convert from trial to unrestricted usage.
Contribute CS3	✔		
Dreamweaver CS3	✔		
Encore CS3		Not applicable.	Not available in trial mode. Only available in unrestricted version.
Fireworks CS3	✔		
Flash CS3 Professional	✔		
GoLive 9	✔		
Illustrator CS3	✔		
InCopy CS3	✔		
InDesign CS3	✔		
Photoshop CS3	✔		
Photoshop CS3 Extended	✔		
Adobe Premiere Pro CS3		✔	Not possible to update in trial mode. Can update for full Leopard compatibility after you convert from trial to unrestricted usage.
Soundbooth CS3		✔	Not possible to update in trial mode. Can update for full Leopard compatibility after you convert from trial to unrestricted usage.

Q. Can Adobe's CS3 applications take advantage of the larger amounts of RAM available on 64-bit operating systems?

A. Yes they can. All Creative Suite 3 applications are 32-bit programs, which means that they can address $2 \wedge 32$ bytes of memory or up to 4 GB of memory. By comparison, 64-bit applications can address a much wider amount of memory, though they typically face other physical limitations, such as not having faster access to memory. When you run multiple CS3 applications on a 64-bit system that has more than 4 GB of RAM installed, each CS3 application can take its own physical slice of RAM. For example, on a 64-bit system with 8 GB of RAM installed, graphics-intensive programs like After Effects CS3 and Adobe Premiere Pro CS3 could each take up to 3 GB of RAM, thereby improving your experience. CS3 programs have been tested and run well on 64-bit operating systems, but keep in mind that they are not designed to take full advantage of 64-bit systems. For more information, read Adobe engineer Scott Byer's blog on this topic at *blogs.adobe.com/scottbyer/2006/12/64_bitswhen.html*.

Q. **Will Adobe offer technical support for CS3 applications running on Leopard? What about for older versions of Adobe's creative software?**

A. Yes, Adobe will support Creative Suite 3 software running under Leopard according to its normal policies. Please visit *www.adobe.com/support* to check the Adobe knowledgebase for any issues related to Mac OS X Leopard (v10.5) support, and for detailed information about our complimentary and paid support programs. Older Adobe creative software was not designed to run on Mac OS X Leopard, so you may experience issues installing and using the software for which there are no solutions. Please note that Creative Suite 2 and CS2 applications are only supported under Adobe's paid support programs.